

## Cancellation of Swim Aberdeenshire Membership

Cancellations will take effect from the beginning of the month after the change has been processed.

Swim Aberdeenshire memberships are not transferable. Any use other than by the named person will result in immediate cancellation of membership without refund.

Aberdeenshire Council reserves the right to refuse any person access to the Swim Aberdeenshire Membership scheme. Fees are currently reviewed annually and a minimum of 28 days' notice will be given.

Aberdeenshire Council reserve the right to review and amend membership fees, in accordance with Aberdeenshire Council policy.

If Aberdeenshire Council wish to review or amend your Swim Aberdeenshire membership terms and conditions, we undertake to give you a minimum of 14 days notice in writing.

All outstanding fees must be settled up to the date of cancellation.

Any member whose payment is not received on two consecutive occasions will have their membership suspended. For re-instatement see below.

Action will be taken to recover any outstanding fees.

### To re-instate your membership:

- All arrears must be fully paid
- A new application and paperwork may be required.

## Contact us

Swim Aberdeenshire Membership,  
Gordon House,  
Blackhall Road,  
Inverurie, AB51 3WA

email [active@aberdeenshire.gov.uk](mailto:active@aberdeenshire.gov.uk)

[www.aberdeenshire.gov.uk/  
swimaberdeenshire](http://www.aberdeenshire.gov.uk/swimaberdeenshire)

## Aberdeenshire Council Swimming Facilities

Aboyne Swimming Pool

Alford Swimming Pool

Banff Swimming Pool

Ellon Swimming Pool

Fraserburgh Community and  
Sports Centre

Huntly Swimming Pool

Inverurie Swimming Centre

Peterhead Swimming Pool

Portlethen Swimming Pool

Stonehaven Leisure Centre

Turriff Swimming Pool

Westhill Swimming Pool

**Membership of the scheme is your  
formal acceptance of the above  
terms and conditions.**

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## Swim Aberdeenshire Membership *terms and conditions*

**Membership is optional and  
available to Juniors who have  
been allocated a space in the  
Learn to Swim scheme for  
school aged children.**



## MEMBERSHIP WILL INCLUDE:

A minimum of 37 Learn to Swim sessions per full school year.\* This includes:

- Beginner and Level 1 to 6 classes.
- Master class lessons
- Individually focussed tuition (where required)
- Open teaching sessions / parental support

Year round access to all public or family swimming sessions, in Aberdeenshire Council swimming pools at no additional cost.

Discount of 50% off holiday intensive swimming lessons.

One colour coded swim cap will be issued at the start of the membership. A new colour coded swim cap will be issued on progression to the next level.

A progress record will be issued at start of the membership.

\* Pro rata amounts will apply.

## MEMBERSHIP DOES NOT INCLUDE:

Access to sessions at Council facilities organised and delivered by third parties.

Privately run activities.

Access to dry side activities e.g. sports hall.

Inclusive access for family members who are not members of the scheme.

Replacement promotional items or progress records. These will be available at an additional cost.

Memberships is not available for:

- Adult and Child sessions
- Preschool lessons
- Adult lesson

All users are bound by Aberdeenshire Council management rules. Aberdeenshire Council reserves the right to refuse admission or ask you to leave any Aberdeenshire Council facility if a member of staff considers that you are in breach of the rules.

Membership does **not** give priority when booking holiday intensive swimming lessons or attendance at swimming sessions.

Initial payments will only be accepted at your local pool by cheque (payable to Aberdeenshire Council), cash or debit card.

- All Swim Aberdeenshire memberships are contracts between the user and Aberdeenshire Council and represent a legally binding commitment to pay all monthly payments until the contract is terminated.

Swim Aberdeenshire Direct Debit (DD) members must commit to a minimum of three months membership. Those failing to do so may be restricted to non DD options for a period of 12 months and will be liable for outstanding amounts.

Swim Aberdeenshire Membership fees will only be refunded in the event that we are unable to provide 37 sessions in the full school year. Alternatives may be offered e.g. holiday intensive swimming lessons.

Notification of any change of personal circumstance must be given in writing or by email to Swim Aberdeenshire Membership (address on the back of this leaflet). Please ensure your personal details are always kept up to date.

Direct Debit amendments and/or membership cancellations can only be applied between 1<sup>st</sup> and 20<sup>th</sup> of any month. Requests after this date cannot be processed until the next update period (1<sup>st</sup> – 20<sup>th</sup> of the following month). Once processed a confirmation of change or cancellation letter will be sent.