

Rules and admissions policy

The rules regulate the use of and the conduct of persons while on or in any leisure facility managed by the council:

Conditions of use

At all times, you must not:

- Enter a facility without first having paid for and obtained the appropriate ticket of admission at reception or having first booked the facility using the correct booking form
- Enter the water at a swimming pool unless in the presence of a leisure assistant or lifeguard
- Enter the water at a swimming pool wearing a protective dressing or bandage
- Enter a facility with a known skin infection without taking the necessary steps to avoid contamination such as sought medical advice
- Use a camera, mobile phone or video equipment, without obtaining permission from the duty officer and completing the relevant paperwork
- Enter a swimming pool before taking a shower
- Bring into the building drugs or alcohol or enter the building under the influence of drugs or alcohol
- Smoke in any part of the building
- Bring any glass products into a swimming pool building
- Deliberately pollute swimming pool water
- Use offensive or indecent language or conduct themselves in a disorderly or violent manner or in any way annoy or disturb other facility users or staff
- Admit any animal to the building (guide dogs are accepted)
- Enter a dressing room which is reserved for the opposite sex; children under eight years of age may, however, enter a dressing room reserved for the opposite sex if accompanied by a responsible person over 16 years of age

Under eight years old admission policy

No child under eight years of age will be admitted to a swimming pool during public sessions unless accompanied by a responsible person over 16 years.

Supervision rules

During standard swimming pool sessions the following standard ratios applies:

Child age Supervision ratio Additional conditions

Under 4 year olds 1 adult :1 child If no swim aids worn

Under 4 year olds 1 adult :2 children Both children must wear swim aids

4 years to 7 years olds 1 adult :2 children If no swim aids worn

Mixed ages 1 adult :2 children Both children must either wear swim aids or have Swim Aberdeenshire level 5 award

For the toddler, teaching or shallow pools below 0.9 meters, specific rules apply:

Child age Supervision ratio Additional conditions

Under 4 year olds 1 adult :3 children All children must wear swim aids

4 years to 7 years olds 1 adult :3 children If no swim aids worn

Mixed ages 1 adult :3 children All children must either wear swim aids or have Swim Aberdeenshire level 5 award

Standard ratios apply for under four year olds without armbands or floatation jackets.

For designated safe areas (ie family sessions), specific rules apply:

Child age Supervision ratio Additional conditions

Under 4 year olds 1 adult :3 children All children must wear swim aids

4 years to 7 years olds 1 adult :3 children All children must either wear swim aids or have Swim Aberdeenshire level 5 award

Mixed ages 1 adult :3 children All children must either wear swim aids or have Swim Aberdeenshire level 5 award

Standard ratios apply to children not wearing arm bands, flotation jackets or holding CSA.

Additional rules - discipline

Facility users shall follow any instruction issued by the leisure assistant, duty officer or community leisure officer.

The duty officer or community leisure officer will at any time be entitled to refuse admission to any person to the facility in the interest of public safety.

Diving restrictions

Head first entry is not permitted in water depths of less than 1.5 metres as indicated by appropriate signage.

Dress code

No person shall be allowed to enter the swimming pool area if their swimming attire is considered to be unsuitable by the duty officer or their representative.

Persons wearing swim wear will not be admitted to the foyer area of the building.

Where provided customers must use lockers and may not leave their belongings in the changing cubicles.

Swimmers may not wear face-masks, snorkels or flippers unless previously authorised by the community leisure officer.

Opening hours

Opening hours and session times shall be notified by the council from time to time and may be extended or curtailed as necessary for the efficient running of the pool by the council.

Facility users must leave the building promptly after a session or let.

Charges

The charge for admissions and for hire of facilities are as published by the council, and may be varied without notice from time to time.

Valuables and clothing

The council will not be responsible for loss of or damage to wearing apparel or valuables or any other belongings of any person who enters the building.

The council will not accept responsibility for any valuables or other articles deposited at reception.

Games

During public swimming sessions, games, races, swimming examinations or competitions are forbidden unless previously sanctioned by the duty officer.

Letting of the facility

Applications by persons or organisations for hire of the facility shall be made directly to the leisure facility or caretaker on the appropriate booking form.

Expulsion and exclusion

Any authorised officer of the council may:

- require a person to leave the building if they have reasonable grounds for believing that this person has contravened, is contravening or is about to contravene any of these rules; should that person fail to leave, they may expel that person from the building
- inform a person that they have broken the rules and exclude that person from the building if they have reasonable grounds for believing that a person is about to contravene any of these rules